

Worldwide Voice



Communications Client Feature Overview

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Worldwide Voice

Call Management/Telephony features

- Zero touch configuration
- 3-way Audio conferencing
- Redial list
- Call Timer
- Line and Consultative Hold
- Mute
- Selective Call ignore
- Call on Hold
- Call forwarding
- Synchronizing of missed/received caller lists when returning to online mode
- Incoming and outgoing call alerts
- Caller ID
- Redial
- Auto complete when dialing
- Quick select last 10 made calls
- Silence Threshold
- Customizable Ring Tones
- Voicemail
- Caller ID Blocking
- DTMF (touch) tones
- Auto answer audio calls
- Add Video or Audio while on a call
- Do not disturb – call only
- Music on hold

Video features

- 3-way Video conferencing
- Detachable Video drawer
- Camera settings wizard
- Video Codecs: H.261, H.263 +(1998), H.264 (low), H.264 (high)
- Privacy
- Auto answer video calls

IM/Presence Management features

- Send SMS/MMS to one or several contacts
- Integrated Messaging protocols: Simple, Yahoo, MSN, ICQ
- Show live local weather information
- Presence: Subscribe, Notify, Do not disturb, Online/Offline
- File transfer (XMPP)
- Buddy lists
- Create, edit, add up to 3 time zones
- Multiple IM conversations presented via tab
- IM typing notification

Contact Management features

- Comprehensive address book
- Click-to-dial
- Click-to-SMS
- Blacklist/Whitelist
- Click-to-chat
- Create groups
- Avatars for personal details and contacts in Address book
- Synchronization of Address and/or Buddy lists
- Add contacts from call log
- Place contacts into single or multiple groups
- Add contact to multiple groups
- Sort groups
- Extensive contact status notification
- Audio notification of contacts status changes

User Interface features

- Whiteboard and Desktop sharing
- Add contact while on a call
- Instant Message and SMS/MMS history log
- User registration also via Web-Portal
- Branding flexibility: Multi-skinning, Whitelabel, Co-brand, Custom GUI
- Multi-language capability
- Detachable windows: Video, Address book, Instant messaging sections
- Advertising space: 2 banners (default layout)
- XCAP/XMPP Contact Support
- Advertising server/Web-banner – media: gif, .jpeg, png, flash, avi and wav
- Read RSS-feeds
- Microsoft Outlook® Integration

Technical/Network

- Auto-update capabilities
- Supported Codecs: G.711, G.726, GSM, iLBC, Speex 8000, 16000, 32000, L16, G.722
- Supports USB Audio devices
- Audio features: Acoustic Echo Canceller, Adaptive Jitter Buffer, Voice Activity Detector (VAD), Packet loss concealment
- Sound device selection: available sound devices may be selected for call signalling and the RTP stream
- Communications tunnel
- Supports NAT/Firewall traversal, TURN and ICE
- Automatic bandwidth testing and detection
- Provisioning/Configuration setting via https/http
- SIP Digest Authentication
- Quality of Service

